



ABOUT US

RIDGID Generator 3 Year Limited
Warranty

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RIDGID Warranty

RIDGID branded tools are known the world over as best-in-class tools that allow the end-user to complete jobs more quickly and reliably.



However, there's added peace of mind with the RIDGID Full Lifetime Warranty. Should your tool ever malfunction from defects in workmanship or materials, we will repair or replace the tool free of charge.

What is Covered

RIDGID tools are warranted to be free of material and workmanship defects.

How Long Coverage Lasts

This warranty lasts for the lifetime of the RIDGID tool. Warranty coverage ends when the product becomes unusable for reasons other than defects in workmanship or material.

How to Obtain Service

To obtain the benefit of this warranty, deliver the complete product via prepaid transportation to Ridge Tool Company, Elyria, Ohio, or any authorized RIDGID Independent Service Center. Pipe wrenches and other hand tools should be returned to the place of purchase.

What We Will Do to Correct Problems

Warranted products will be repaired or replaced, at Ridge Tool's option, and returned at no charge; or, if after three attempts to repair or replace during the warranty period the product is still defective, you can elect to receive a full refund of your purchase price.

What is Not Covered

Failures due to misuse, abuse or normal wear and tear are not covered by this warranty. Ridge Tool shall not be responsible for any incidental or consequential damages.

How Local Laws Relate to the Warranty

Some areas do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary, from state to state, province to province, or country to country.

No Other Express Warranty Applies

This Full Lifetime Warranty is the sole and exclusive warranty for RIDGID products. No employee, agent, dealer, or other person is authorized to alter this warranty or make any other warranty on behalf of the Ridge Tool Company.

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